



Delivering the right care, at the right time, in the right place

## PTS OPERATING HOURS

| Contract / Details  | Cumbria   | Greater Manchester   | Lancashire  | Merseyside  |
|---|---|--|---|---|
| <b>Enhanced Priority Service (EPS)</b><br><br>Times determined by the centres               | 6:30am to 1am the following day (including Bank Holidays) | 6:30am to 1am the following day (including Bank Holidays)  | 6:30am to 1am the following day (including Bank Holidays)   | 6:30am to 1am the following day (including Bank Holidays)   |
| <b>Planned Specification</b><br><br>Earliest drop off times and latest collections times:   | Monday to Friday 8am to 6pm (excluding Bank Holidays)     | Monday to Friday 8am to 6pm (excluding Bank Holidays)  | Monday to Friday 8am to 6pm (excluding Bank Holidays)   | Monday to Friday 8am to 8pm (excluding Bank Holidays)   |
| <b>Unplanned Specification</b><br><br>Earliest drop off times and latest collections times: | Monday to Friday 8am to 6pm (excluding Bank Holidays)     | Monday to Friday; 8am to 11pm<br><br>Saturday & Sunday; 8am to 6pm<br><br>Bank Holidays from 6pm to 11pm | Monday to Friday; 8am to 8pm<br><br>Saturday & Sunday; 10am to 6pm<br><br>Including Bank Holidays | Monday to Friday 8am to 8pm<br><br>Additional capacity vehicles will operate*<br><br>Monday to Friday 7pm to 10pm; and<br><br>Saturday, Sunday & Bank Holidays; 10am to 7pm |